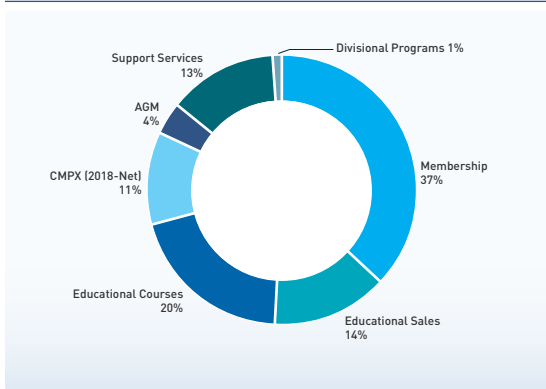


# HRAI Quarterly Strategy Tracker

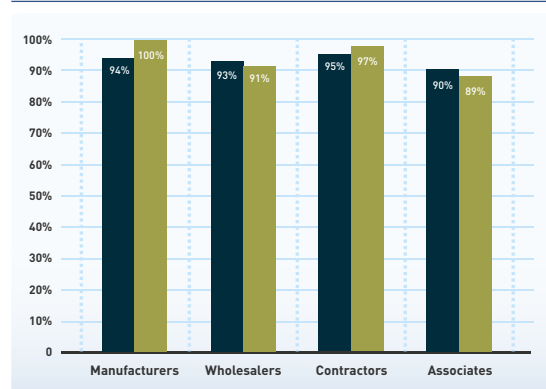
Q3 2019/2020

## Revenue Diversification



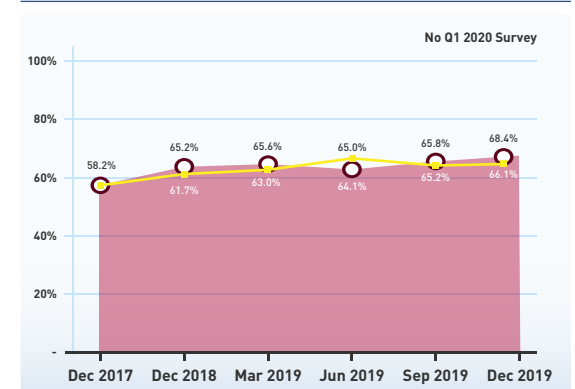
YTD Revenue Q3 2019/2020

## Member Retention



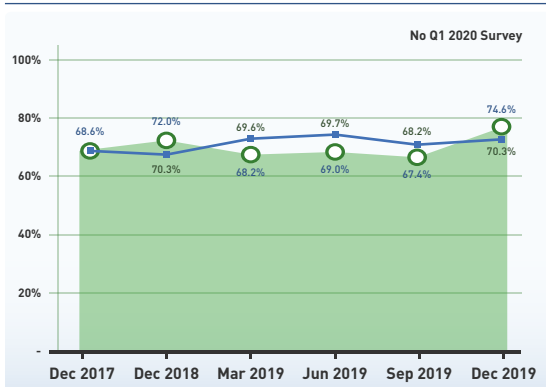
2019/2020 Member Retention Target YTD Member Renewed

## Member Interests Representation



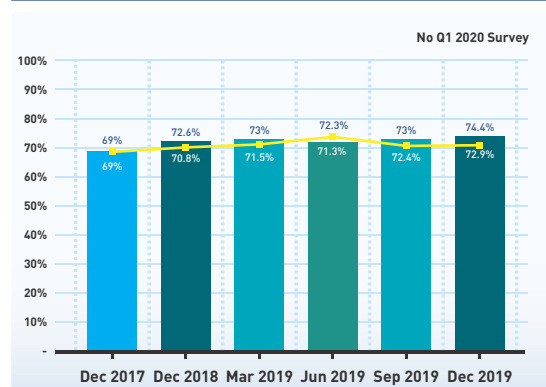
Score 3 mth Avg

## Member Satisfaction



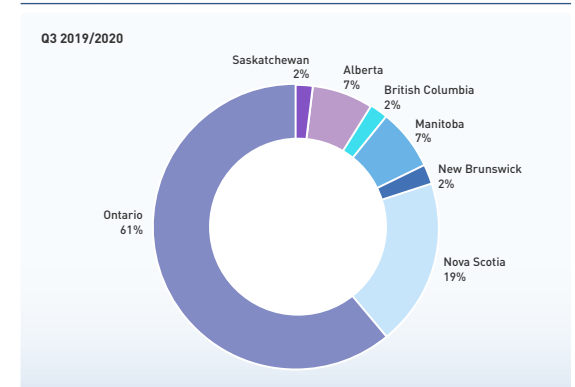
Score 3 mth Avg

## Communications Effectiveness

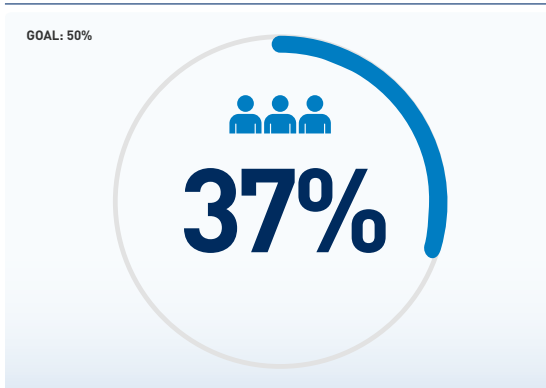


3 mth Avg

## Training by Region



## Member Outreach



1219 Active Members as at March 31 2020

## TBD



## RMC-YTD Disposal of GHG/ODS (Kgs)

