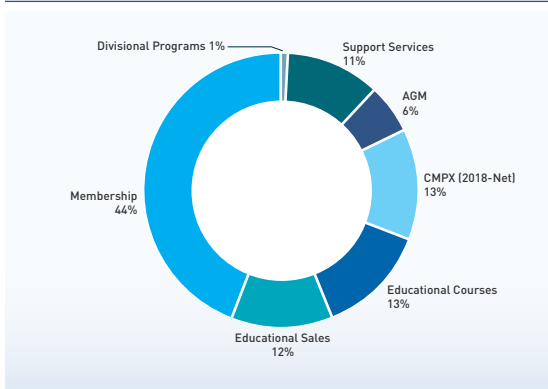


HRAI Quarterly Strategy Tracker

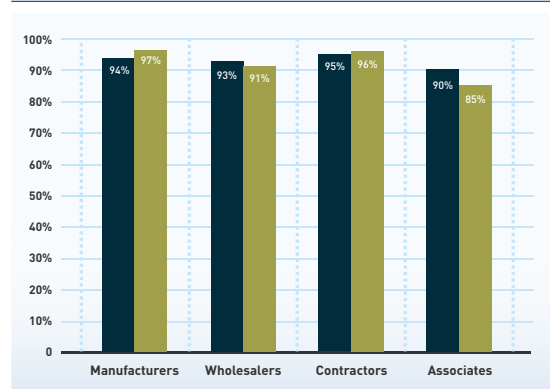
Q2 2019/2020

Revenue Diversification



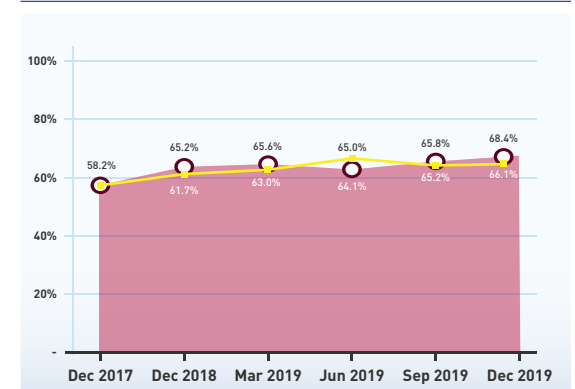
YTD Revenue Q2 2019/2020

Member Retention



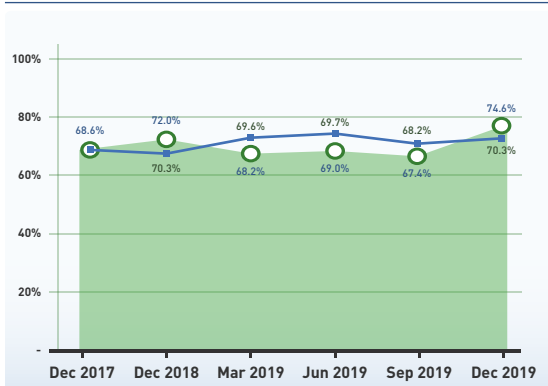
2019/2020 Member Retention Target YTD Member Renewed

Member Interests Representation



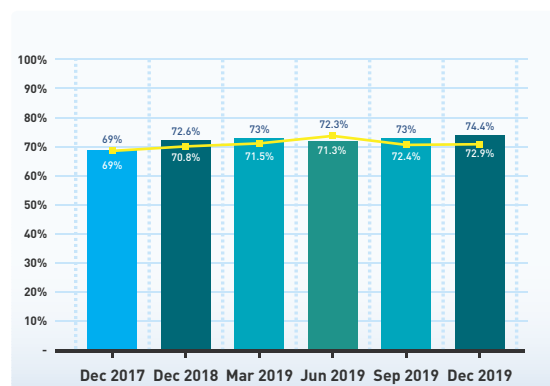
Score 3 mth Avg

Member Satisfaction



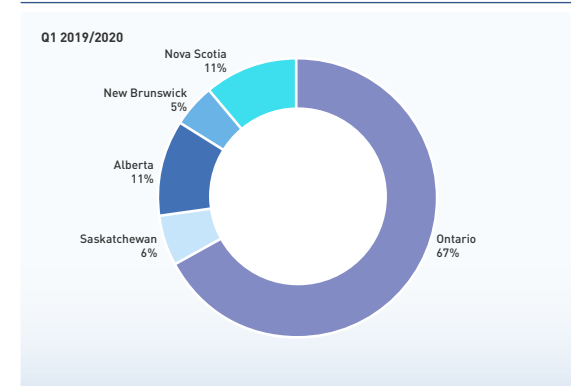
Score 3 mth Avg

Communications Effectiveness

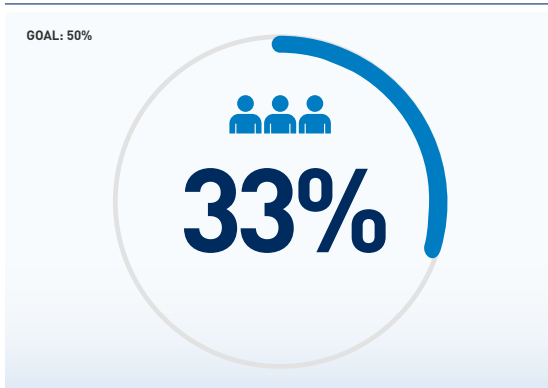


3 mth Avg

Training by Region

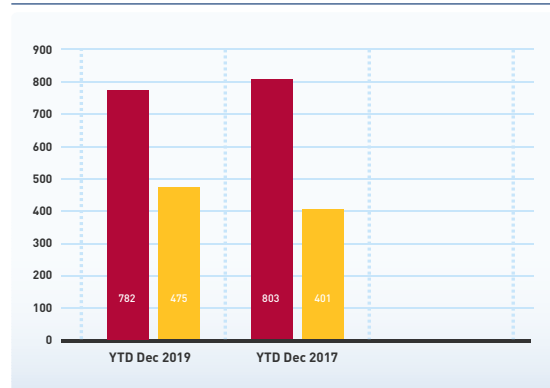


Member Outreach



1222 Active Members as at September 30 2019

CMPX Sales



CMPX Booth Sales CMPX Exhibitors

RMC-YTD Disposal of GHG/ODS (Kgs)

